

Usual appointment suburb: _____

Dr Sieunarine Patient Feedback Survey

Please complete the below survey of Dr Sieunarine's services. Dr Sieunarine would like to thank-you for completing the survey and helping to improve his services to you, his patients.

Please evaluate Dr Sieunarine's services by answering all of the relevant questions.

1. Booking Services	Excellent	Great	Average	Good	Poor
1a. Was your call answered promptly?	1	2	3	4	5
1b. Were the reception staff helpful?	1	2	3	4	5
1c. Were the reception staff friendly?	1	2	3	4	5
1d. Did you understand the address of your appointment?	1	2	3	4	5
1e. Did you understand the time of your appointment?	1	2	3	4	5

2. Consultation services	Excellent	Great	Average	Good	Poor
2a. Were the reception staff helpful?	1	2	3	4	5
2b. Was there enough time with Dr Sieunarine?	1	2	3	4	5
2c. Did you understand the information from Dr Sieunarine?	1	2	3	4	5
2d. Were all of your questions answered by Dr Sieunarine?	1	2	3	4	5
2e. Did you understand your plan for the future by Dr Sieunarine?	1	2	3	4	5

Please answer the following questions if you have had a theatre procedure by Dr Sieunarine. If you have not, please skip to question 4.

3. Procedure and Theatre Services	Excellent	Great	Average	Good	Poor
3a. Did you understand the paperwork you need to fill out?	1	2	3	4	5
3b. Did you understand what the procedure was?	1	2	3	4	5
3c. Did you understand the after procedure care?	1	2	3	4	5
3d. Were you confused at any time about the paperwork?	1	2	3	4	5

4. Do you have any further comments?

Thank-you for your participation, your feedback is much appreciated. Please take to your next appointment or post to the Nedlands office. Suite 63, 85 Monash Ave, NEDLANDS 6009